ITI VPAT® 2.5REV, WCAG EDITION

Skilltype Accessibility Conformance Report

How the Skilltype web application conforms to the Web Content Accessibility Guidelines (WCAG) 2.2 at Levels A and AA, criterion by criterion.

Product information

Product	Skilltype web application, version 2.9.3
Description	Skilltype gives leaders a clear, data-backed picture of the skills their organization has and needs next, so they can close the gaps that matter most.
Report date	October 25, 2026
Report format	ITI VPAT® 2.5Rev, WCAG edition
Standard	WCAG 2.2, Level A and Level AA success criteria
Evaluation method	Automated testing with axe-core 4.13.0 and Skilltype's own checks across 162 tested views and states, plus AI-assisted review of criteria that need human judgment. See Methodology.
Contact	skilltype.com/contact
Accessibility statement	skilltype.com/accessibility

Methodology

Automated tools	axe-core 4.13.0, plus Skilltype's own keyboard, focus, pointer, layout, form and consistency checks for criteria axe-core does not test
Screen sizes	320 to 1280 pixels wide, phone to desktop

Themes	light and dark
Test date	October 25, 2026
AI-assisted review	Criteria that need human judgment were reviewed by an AI agent against screenshots and page data captured in the same test run. Skilltype Engineering checked the findings and approved them on October 25, 2026.

Scope

This report covers the Skilltype web application: its pages, components, player and page chrome. Third-party content that users add to the catalog, such as embedded videos and linked external resources, is outside Skilltype's control and outside this report. The player and page chrome around that content are in scope.

Summary of 56 criteria

47	2	0	7	0
Supports	Partially Supports	Does Not Support	Not Applicable	Not Evaluated

Terms

Supports

The functionality of the product has at least one method that meets the criterion without known defects, or meets it with equivalent facilitation.

Partially Supports

Some functionality of the product does not meet the criterion.

Does Not Support

The majority of product functionality does not meet the criterion.

Not Applicable

The criterion is not relevant to the product.

Not Evaluated

The product has not yet been evaluated against the criterion.

1 Principle 1: Perceivable

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
1.1.1 Non-text Content Level A	• Supports	The overview video frame on the sign-up and join pages is titled 'Skilltype overview video'; images, charts and icon-only controls have text alternatives that match what they show.
1.2.1 Audio-only and Video-only (Prerecorded) Level A	• Not Applicable	The only Skilltype-authored media, the overview video on the sign-up and join pages, combines video with a music soundtrack, so it is synchronized media rather than audio-only or video-only content.
1.2.2 Captions (Prerecorded) Level A	• Supports	The overview video on the sign-up and join pages has an English captions track. It has no speech, and the captions identify its instrumental music. No other page has Skilltype-authored video.
1.2.3 Audio Description or Media Alternative (Prerecorded) Level A	• Partially Supports	The overview video on the sign-up and join pages has no narration, and its title cards and product walkthrough are not yet described in text or audio on the page.
1.2.4 Captions (Live) Level AA	• Not Applicable	No page has live audio or video. The only Skilltype media is the prerecorded overview video on the sign-up and join pages.
1.2.5 Audio Description (Prerecorded) Level AA	• Partially Supports	The overview video on the sign-up and join pages has no audio description; its title cards and product walkthrough are conveyed visually, over music.

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
1.3.1 Info and Relationships Level A	• Supports	Headings follow the visual hierarchy, dialog titles are marked as headings, and pages have landmarks. Every field shown in error is flagged invalid and linked to its error message.
1.3.2 Meaningful Sequence Level A	• Supports	Reading order matches the meaning of every page. Where the reading order differs from the visual layout, the content is in side-by-side columns, a sidebar card, a card menu button or a row of filter chips, and the meaning is unchanged. Modal dialogs are read on their own, without the page behind them.
1.3.3 Sensory Characteristics Level A	• Supports	Instructions, helper text and error messages were checked on every page that has them, including sign-in, sign-up, settings, add-resource, SSO and profile-photo dialogs. None relies only on shape, color, size, location or sound. Where position is mentioned, the control is also named: 'Add an SSO email domain below' names the field, 'use the Zoom and Move buttons below' names the buttons, and 'requirements above' repeats the requirements in the message.
1.3.4 Orientation Level AA	• Supports	Automated testing found no failures across 149 tested views and states.
1.3.5 Identify Input Purpose Level AA	• Supports	Automated testing found no failures across 47 tested views and states.

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
1.4.1 Use of Color Level A	• Supports	Every page was checked. Links in body text are underlined or bold, and selected tabs and filters carry an underline, check mark or pill shape. Form errors have text messages, and chart and status colors are paired with text labels, counts or distinct marker shapes.
1.4.2 Audio Control Level A	• Not Applicable	None of the tested views has content this criterion applies to.
1.4.3 Contrast (Minimum) Level AA	• Supports	Automated testing found no failures across 144 tested views and states.
1.4.4 Resize Text Level AA	• Supports	Automated testing found no failures across 149 tested views and states.
1.4.5 Images of Text Level AA	• Supports	Charts, progress bars, status icons, the reach diagram, the profile photo crop preview, the 404 illustration and the customer logos on the sign-up page were checked. None is a picture of text except the customer logos, which are logotypes and count as essential.
1.4.10 Reflow Level AA	• Supports	Automated testing found no failures across 11 tested views and states.
1.4.11 Non-text Contrast Level AA	• Supports	Automated testing found no failures across 54 tested views and states.
1.4.12 Text Spacing Level AA	• Supports	Automated testing found no failures across 141 tested views and states.
1.4.13 Content on Hover or Focus Level AA	• Supports	Automated testing found no failures across 3 tested views and states.

2 Principle 2: Operable

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
2.1.1 Keyboard Level A	Supports	Automated testing found no failures across 20 tested views and states.
2.1.2 No Keyboard Trap Level A	Supports	Automated testing found no failures across 5 tested views and states.
2.1.4 Character Key Shortcuts Level A	Supports	Automated testing found no failures across 52 tested views and states.
2.2.1 Timing Adjustable Level A	Not Applicable	None of the tested views has content this criterion applies to.
2.2.2 Pause, Stop, Hide Level A	Not Applicable	None of the tested views has content this criterion applies to.
2.3.1 Three Flashes or Below Threshold Level A	Supports	Automated testing found no failures across 52 tested views and states.
2.4.1 Bypass Blocks Level A	Supports	Automated testing found no failures across 143 tested views and states.
2.4.2 Page Titled Level A	Supports	Automated testing found no failures across 149 tested views and states.
2.4.3 Focus Order Level A	Supports	Focus order preserves meaning and operation; modal dialogs keep focus inside and return it, and the account menu is reachable and operable with the arrow keys and Escape.
2.4.4 Link Purpose (In Context) Level A	Supports	Automated testing found no failures across 138 tested views and states.

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
2.4.5 Multiple Ways Level AA	• Supports	Signed-in pages can be reached from the sidebar navigation and from search, at every screen width. The signed-out pages (Sign In, Reset Password and Contact Us) each link to all the others, so every page can be reached from every other page.
2.4.6 Headings and Labels Level AA	• Supports	Headings and form labels were reviewed on every page. Headings name the section they head, such as 'Your Reach', 'Step 2 of 3: Details' and 'Who to Ask'. Form fields carry specific labels, such as 'What is the URL for this resource?', 'Type Your New Password One More Time' and 'SSO Email Domain'. Row actions name the person or item they act on, and no form has two fields with the same label.
2.4.7 Focus Visible Level AA	• Supports	Automated testing found no failures across 5 tested views and states.
2.4.11 Focus Not Obscured (Minimum) Level AA	• Supports	Automated testing found no failures across 52 tested views and states.
2.5.1 Pointer Gestures Level A	• Supports	Automated testing found no failures across 10 tested views and states.
2.5.2 Pointer Cancellation Level A	• Supports	Automated testing found no failures across 10 tested views and states.
2.5.3 Label in Name Level A	• Supports	Automated testing found no failures across 111 tested views and states.
2.5.4 Motion Actuation Level A	• Supports	Automated testing found no failures across 52 tested views and states.

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
2.5.7 Dragging Movements Level AA	Supports	Automated testing found no failures across 11 tested views and states.
2.5.8 Target Size (Minimum) Level AA	Supports	Automated testing found no failures across 149 tested views and states.

3 Principle 3: Understandable

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
3.1.1 Language of Page Level A	Supports	Automated testing found no failures across 149 tested views and states.
3.1.2 Language of Parts Level AA	Not Applicable	None of the tested views has content this criterion applies to.
3.2.1 On Focus Level A	Supports	Automated testing found no failures across 52 tested views and states.
3.2.2 On Input Level A	Supports	Automated testing found no failures across 6 tested views and states.
3.2.3 Consistent Navigation Level AA	Supports	Automated testing found no failures across 42 tested views and states.
3.2.4 Consistent Identification Level AA	Supports	Components with the same function are named the same way across pages; the Insights 'options' menu dismisses a recommendation and is a different component from the item actions menu.
3.2.6 Consistent Help Level A	Supports	Automated testing found no failures across 49 tested views and states.

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
3.3.1 Error Identification Level A	• Supports	Automated testing found no failures across 8 tested views and states.
3.3.2 Labels or Instructions Level A	• Supports	Form fields have visible labels that stay on screen while typing, required fields are marked, and the password and date formats are stated.
3.3.3 Error Suggestion Level AA	• Supports	Validated forms say how to fix each error (for example 'Enter a full email address, like name@example.com'). Single-message forms keep Send disabled until a message is entered and show no error.
3.3.4 Error Prevention (Legal, Financial, Data) Level AA	• Supports	Deleting or changing user data asks for confirmation first or can be undone; dismissing a suggested peer or insight hides a recommendation and does not change user data.
3.3.7 Redundant Entry Level A	• Supports	Every multi-step process was checked: sign-up and join, onboarding, password reset, the Add a Resource wizard, the Add Training and Add Event flows, and the Reach confirmation steps. No step asks again for something an earlier step collected. The invited sign-up form pre-fills name and email, onboarding pre-fills the job title, and Add opens the resource wizard with the URL already filled in. The password confirmation field is a security exception.
3.3.8 Accessible Authentication (Minimum) Level AA	• Supports	Automated testing found no failures across 5 tested views and states.

4 Principle 4: Robust

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
4.1.1 Parsing Level A	Not Applicable	WCAG 2.2: Not Applicable (4.1.1 was removed as obsolete). WCAG 2.0 and 2.1: Supports, per ITI guidance that 4.1.1 is treated as satisfied.
4.1.2 Name, Role, Value Level A	Supports	Controls on every page were checked. None has an empty accessible name, and none is a focusable element without a role. Icon-only buttons and links have names that describe their purpose. Tabs, switches, checkboxes, theme options, filter toggle buttons and listbox options expose their selected, checked or pressed state.
4.1.3 Status Messages Level AA	Supports	Automated testing found no failures across 4 tested views and states.

About this report

Automated testing finds only the issues software can detect, so a criterion reads Supports from automated results only when every view and state it applies to was tested in this run. Criteria that need human judgment, such as whether alt text matches an image or whether headings describe their sections, were reviewed by an AI agent against screenshots and page data from the same run. Skilltype Engineering checked the review's findings against the product and corrected any it got wrong before approving this report. 0 of 56 criteria are Not Evaluated in this edition.

Skilltype updates this report as testing coverage grows. For questions about a specific criterion, or to report an accessibility barrier, use skilltype.com/contact.

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